The Customer Letter of Authorization to Release Information and Conduct Account Activity form permits account holders to delegate certain rights to Authorized parties concerning American Electric Power and its subsidiary operating companies’ account(s)/service(s). The customer of record may permit an Authorized party to receive information or transact business on its behalf and must specify what information the third party is entitled to receive, what if any act(s) the Authorized party may transact on its behalf and whether the Authorization is being provided on a one-time basis or on a longer-term basis. This form must be completed in its entirety and signed by the customer of record or someone who has a power of attorney or other legal right to sign the customer’s name on their behalf. It is American Electric Power’s desire to permit Authorized parties to transact necessary business in a manner without jeopardizing the confidential nature of the customer of record.

Email:    inforelease@aep.com
Mail:    American Electric Power
          ATTN:  Business Operations
          1 AEP Way
          Hurricane, WV 25526
Fax:         1-800-281-3916
Questions: 1-888-710-4237

Please keep a copy of the completed Authorization form(s) for your records.

RETAIL CUSTOMER’S AUTHORIZATION:

Retail Customer Name _______________________________________________________________

Name of Record on Distribution Company Account

Retail Customer Mailing Address _______________________________________________________________

Address

City State Zip

Contact Information: Telephone _________________E-Mail Address __________________________________

Printed Representative’s Name and Title _________________________________________________

I understand that by reason of this Authorization, the named appointee may conduct the designated activity and transactions on the account(s) that I as customer of record may direct or perform even though I remain responsible for all payment and other service obligations. This Authorization shall continue in effect until the date specified unless earlier terminated by the customer of record.

I (Customer) hereby release, hold harmless, and indemnify American Electric Power from any liability, claims, demands, and cause of action, damages, or expenses resulting from any release of information or transaction of business pursuant to this Authorization; the unauthorized use of this information or transaction of business by the Authorized Party; and any actions taken by the Authorized Party pursuant to this Authorization.

________________________________________________________
Retail Customer’s or Authorized Retail Customer Representative’s Signature

Executed this date of _______ / _______ / _______ (mm/dd/yyyy)
THIRD-PARTY SEEKING THE RETAIL CUSTOMER’S AUTHORIZATION:

Company Name: _____________________________________________________

Mailing Address: ____________________________________________________

Address

City State Zip

Contact Information: Telephone ______________________ E-Mail Address __________________________________________

Printed Third Party Representative’s Name and Title: ______________________________________________________

I (Third Party) hereby release, hold harmless, and indemnify American Electric Power from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this Authorization and from the taking of any action pursuant to this Authorization, including rate changes.

________________________________________
Third Party Signature

Executed this date of _____/_____/______ (mm/dd/yyyy)

The Third party can receive account information and/or conduct business as indicated above from

_____ / _____ / _______ (mm/dd/yyyy) to _____ / _____ / _______ (mm/dd/yyyy)

Effective Date Expiration Date

Note: The expiration date above cannot exceed three years from the date of execution. If no time period is specified, the Authorization period will be from the date of the Retail Customer’s signature and expire in one year. If the Retail Customer needs to terminate the Authorization early, AEP must be notified 30 days in advance of the new termination date.

The Third party is allowed to conduct the following actions (Initial one line only):

___ Account Agent and Billing Agent (All activity and transactions, including receiving bills and remitting payments. Billing and correspondence are sent to the Authorized party.)
___ Billing Agent (Receive bills and remit payments only. Billing and correspondence are sent to the Authorized party.)

OR

Specific transactions or functions listed below (Initial all that apply):

___ All options listed below
___ Request and receive billing history, interval usage, peak load contributions, and all meter usage history data
___ Request and receive balances on accounts
___ Conduct account changes
___ Request and receive credit history
___ Request special metering
___ Request connection and disconnect of services
___ Request rate analysis and/or rate changes
___ Other __________________________

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Retail Customer's end-use sites **MUST** be identified by correct Account Number or Service Delivery Identifier below or on an attached excel spreadsheet.

Either account numbers or Service Delivery Identifiers (SDIs) (or Electronic Service IDs) can be submitted (for choice purposes, an SDI must be submitted). They **MUST** be correctly formatted as shown below in order to process the request. All AEP account numbers are 11 digits in length, while SDIs are 17 digits. Where the account number or SDI begins with a zero (0) the leading zero(s) must be recorded on the request (Example: 07000000000 or 00140060700000000).

<table>
<thead>
<tr>
<th>Operating Company</th>
<th>Account Begins With</th>
<th>Service Delivery Identifier Begins With</th>
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<tbody>
<tr>
<td>Kingsport Power Company</td>
<td>01</td>
<td>000073302</td>
</tr>
<tr>
<td>Appalachian Power Company</td>
<td>02</td>
<td>000932404</td>
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<td>Kentucky Power Company</td>
<td>03</td>
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<tr>
<td>Indiana Michigan Power Company</td>
<td>04</td>
<td>001400607</td>
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<td>Wheeling Power Company</td>
<td>06</td>
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<tr>
<td>Ohio Power Company</td>
<td>07</td>
<td>000406210</td>
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<tr>
<td>Columbus Southern Power Company</td>
<td>10</td>
<td>100327894</td>
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<tr>
<td>Texas Central Company</td>
<td>94</td>
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<tr>
<td>Public Service Company of Oklahoma</td>
<td>95</td>
<td>101769896</td>
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<tr>
<td>Southwestern Electric Power Company</td>
<td>96</td>
<td>102040497</td>
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<tr>
<td>Texas North Company</td>
<td>97</td>
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</table>

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<tr>
<th>Account Number / Service Delivery ID</th>
<th>Service Address (Street, City, State and Zip Code)</th>
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