The sample below shows a typical residential bill for an AEP Ohio customer. Some information on your bill may be different based on account type. Contact AEP Ohio with any questions.

Payment and Due Date of your Bill

Return Address and Inquiries

Bill Stub
To be returned to AEP Ohio with your payment.

Customer Information
Shows your name and service address.

Account Summary
Account number, total amount due, due date, meter number, cycle-route and billing date.

Bill Detail
Previous charges and any other activity on your account since your last statement.

Current charge associated with the production and delivery of electricity.

Message Center
Specific customer-related information and company messages.

Usage Table
Includes current and previous meter readings with KWH used in this service period.

Code represents meter activity and actual or estimated reading.

Next scheduled reading with between dates shown at the bottom of table.

AEP OHIO
A unit of American Electric Power

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-07-999999999

323-1
100000323 01 SP 0.440

AEP OHIO CUSTOMER
123 ANY ADDRESS
ANY CITY, OH 45784-5111

Account Number
070-999-999-9-9
CY 20
6762

$67.62 Total Amount Due

$_____ Amount Enclosed

Due Date Oct 12

☐ The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of $_____

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24417
CANTON OH 44701-4417

00000676200000676201000000000010005922603240912100209000001

Please tear on dotted line — Return top portion with your payment

Service Address:
AEP OHIO CUSTOMER
123 ANY ADDRESS
ANY CITY, OH 45784-5111

Rate Tariff: Residential Service-014

Account Number	Total Amount Due	Due Date
070-999-999-9-9	$67.62	Oct 12, 2010
Meter Number	**Cycle-Route**	**Bill Date**
999999999	20-01	Sep 24, 2010

For Billing, Outage or Service Inquiries,
Call: 1-800-277-2177
Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP's electric supply is expected to be adequate to provide reliable electric service to our customers throughout the year.

You can obtain the brochure, **"Answers To Questions About Your Electric Service"** by calling AEP at the number printed on this bill. This brochure includes information about customer rights and responsibilities as required by PUCO.

Do Not Tamper - Tampering with an energized electric meter can cause serious injury or death. If you suspect a problem with your meter, call the customer service number listed on your electric bill for assistance. In addition, meter tampering is illegal and can result in fines and/or imprisonment.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Flip the Switch and turn off your paper bill! You will gain the benefit of receiving an email when your bill is ready to be viewed and the security of viewing it safely anytime, anywhere.

Due Date does NOT APPLY to the Previous Balance Due
See other side for Important Information

AEP OHIO
A unit of American Electric Power

Previous Charges

Total Amount Due At Last Billing	$	267.35
Payment 08/30/10 - Thank You		-194.94
Payment 09/22/10 - Thank You		-72.41
Previous Balance Due	$	.00

Current AEP Ohio Charges:

Tariff 014 - Residential Service 09/24/10
Service Delivery Identifier: 00099999999999999

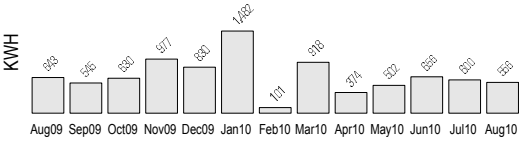
Generation Service	$	31.82
Transmission Service		4.17
Distribution Service		27.11
Customer Charge		4.52
Current Electric Charges Due	$	67.62
Total Amount Due		**$67.62**

Due Date Oct 12

Price-to-Compare: For **tariff 014,** in order to save you money a new supplier must offer you a price lower than 6.5 cents for KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Meter	Service Period		Meter Reading Detail			
Number	From	To	Previous	Code	Current	Code
999999999	08/25	09/24	45931	Actual	46487	Actual
Multiplier 1			Metered Usage 556 KWH			
Next scheduled read date should be between Oct 22 and Oct 27						

13 Month Usage History **Total KWH for Past 12 Months is 8,258**



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	**556**	**30**	**19**	**$0.89**	**69°F**
Previous	600	29	21	$1.00	77°F
One Year Ago	643	30	21	$1.04	69°F

Usage Comparison
Easy-to-read bar graph with 13-month history and a listing of total kilowatt-hours (KWH) for the past 12 months.

Table shows usage, average cost and temperature for the current month, previous month, and the same month one year ago.